

VOLUNTARY RECALL ACTION

Product: NexGard Spectra® Chewables for Dogs 15.1-30 kg (3 pack presentation)

Boehringer Ingelheim Animal Health Australia has initiated a voluntary recall of one batch (AA1750/18) of NexGard Spectra® Chewables for Dogs 15.1-30 kg (3 pack presentation). The 6 pack presentation of the same batch (AA1750/18) is not being recalled.

The batch details are:

Product name:	NexGard Spectra® Chewables for Dogs 15.1-30 kg
Presentation:	3 pack
Batch:	AA1750/18
Expiry Date:	04/2020

The company is proactively taking this action in response to the discovery of a number of NexGard Spectra® Chewables for Dogs 15.1-30 kg (3 pack presentation) that contained a blister pack of six chewables instead of a blister pack of three chewables.

It is important to understand that there is no issue with product quality, efficacy or safety as the chewables contained in the 3 pack presentation are consistent with the size and dose printed on the packaging. However, as a precautionary measure, and in consultation with the Australian Pesticides and Veterinary Medicines Authority (APVMA), the company has initiated a voluntary recall from Australian wholesalers to ensure compliance with the veterinary labelling code.

The company is investigating the cause of this packaging issue and we would like to reassure you no other NexGard Spectra® variants, batches or products are affected.

Customers with questions are encouraged to call our Customer Care team on 1800 808 691. We sincerely regret any inconvenience that this may cause you whilst we work quickly to rectify this situation.

This information is also available on the [APVMA website](#).